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PROBLEM TO BE SOLVED. To supportify delive: a parchased article from a delivery company to the parobser by determining the delivery scheduled date. ato, of the article to he debreved hebbeen a distable from server and the cheat and informing at least nation the distributions sever and obed that the article to be definered has been received or shipped by an agent sions by an agent stere server.

SIGLUTION: Delivery article information with a blank delivery asheabled thate field is obtained. A list of scheduled dates and time of delivery to a delivery des function address is obtained from the delivery destination address of the obtained delivered artists information and defended exticle information. The obtained delinery destination acheduled dates and time and the contrast code of the delivered actions are reported to the delivery destination efection is address at the delivared eiticle information 122. Accounting to the debreity schedula data and time list and schedule information, the earliest delivery schad the date and time are ab-

(71) Appleant: HITACHI LTD (/2) Investor. TSUKUDA GUNJI

tained. Item, to which of on agent store and californy dectination address the article is to be defeated, is determined on the basis of necessary standards. Then, the distribution serve: at the information source of the delivery scheduled data and time 1st is informed of an agent store in use and the earliest delivery scheduled deta and time and the delivery scheduled deta and time are registered in schedula information 123 and positive and entitle instrumntion (524)

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